

# PROTOCOL FOR COVID-19 MCDSS CASE MANAGEMENT FLOW

Covid-19 Child Welfare Notification and GPS Received from MOH

**DSWO with CWAC/CDA contacts/visits the affected household where the child is/children are:**  
(with strict adherence to MOH Guidelines)

**IN THE CARE OF ANOTHER ADULT CARER:**

**SOCIAL WELFARE SUPPORT:**  
Assess for social welfare support

**WITH NO ADULT CARER:**

Is there a known relative/friend of the family that can provide temporary kinship care within the children's family home?

**YES**

**NO**

**SOCIAL WELFARE SUPPORT:**

- Arrange for a kinship carer to move in
- Assess for social welfare support

**TEMPORARY INSTITUTIONAL CARE:**

Place child/children in a designated child care facility for 14 days mandatory quarantine

**14 DAYS MANDATORY QUARANTINE:**

**ENCOURAGE THE FAMILY TO:**

Remain within their home until Covid-19 test results are out

Observe 14 days mandatory quarantine as guided by MOH

Maintain regular contact between the child/children and admitted carer

Provide psychosocial support in collaboration with Child Helpline

**AFTER 14 DAYS MANDATORY QUARANTINE:**

Child/children cleared by MOH and Carer discharged

**FAMILY REUNIFICATION**

Facilitate child-family re-unification once the carer has been discharged

Child/children cleared by MOH but carer is still in admission

**Arrange for appropriate Temporary Alternative Care**

1st Option: Kinship Care

2nd Option: Emergency Foster Care

3rd Option: Institutional Care

